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**Update on the product availability regarding the impact of the coronavirus**

Dear Customer

Due to the outbreak of the coronavirus we would like to inform you if and to what extent there is an impact on our procurement that directly affects product availability and your supply.

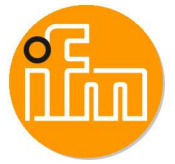
Extended factory closures and the resumption of production in crisis countries with severely limited capacities lead to significantly longer delivery times for production materials.

Our procurement and production strategy is such that we can compensate for general supply fluctuations at least temporarily. To ensure this, we regularly assess the procurement risk of our raw materials. The procurement strategy of our raw materials is selected depending on the situation, for example, catalogue products, single source, order lead time, supply region.

Against the background of the current situation we have started to assess and adapt our procurement situation and our order behaviour every day. In case of a significantly longer order lead time or critical suppliers we are in direct contact with our suppliers.

There is still no evidence that leads to a sustained restriction of the supply for our production sites.

Every day, new risks occur which may affect product availability. We cannot exclude an impact on our procurement in the future due, among others, to the known restrictions on the movement of goods from crisis regions. We are closely monitoring the situation and will keep you updated as soon as new information is available.



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Please refrain from general enquiries regarding the supply situation because we use our resources to maintain the supply and procurement situation. In addition, we will provide information proactively and in a targeted manner in the event of selective supply shortfalls.

Best regards  
The ifm group